



30 DAY EXCHANGE POLICY TERMS AND CONDITIONS

1. Any vehicle ("the Vehicle") purchased from Auto Pedigree may be exchanged for another Auto Pedigree approved used vehicle ("the Replacement Vehicle"), subject to the following terms and conditions:
 - 1.1. The exchange of the Vehicle must be requested by the Customer in writing and the Vehicle returned to Auto Pedigree within a 30 (THIRTY) day period from date of delivery of the Vehicle; and
 - 1.2. The Vehicle may not have covered more than 2 000 kilometers since delivery; and
 - 1.3. Auto Pedigree is satisfied that the Vehicle is in the same condition as it was at the time of delivery to the Customer, fair wear and tear excluded. For the avoidance of doubt, it is important to note that the exchange policy will not be available to a Customer in the event where the Vehicle has been involved in any accident or has been damaged in any way whatsoever, after date of delivery; and
 - 1.4. Auto Pedigree is satisfied that the Customer is the registered owner of the Vehicle and he/she/it is fully entitled to exchange the Vehicle under this exchange policy; and
 - 1.5. The Customer may choose to exchange the Vehicle for a Replacement Vehicle, provided that:
 - 1.5.1. The Vehicle will be replaced with a "like for like" Replacement Vehicle (same make, model, year and price, similar mileage). The nomination and approval of the Replacement Vehicle will be in Auto Pedigree's sole discretion; and
 - 1.5.2. A Replacement Vehicle is available in the Auto Pedigree stock at the time on the exchange notification; and
 - 1.5.3. Before any exchange is effected under this exchange policy, the Customer shall be responsible for making all the necessary arrangements relating to the amendment(s) to the finance arrangement(s) pertaining to the purchase of the Vehicle (Vehicle details, model, VIN Number, Engine Number etcetera) and the substitution thereof with the Replacement Vehicle. Any exchange shall be subject to Auto Pedigree being satisfied with such arrangement(s), in particular, if the Vehicle is subject to a finance agreement, that the necessary amendments have been effected to the finance agreement.
 - 1.5.4. The exchange of the Vehicle, in terms hereof, is further subject to the approval by the financial institution who originally financed the vehicle (if applicable).
 - 1.6. The Customer will be solely responsible for any additional costs incurred in the exchange for licensing or insurance relating to the Replacement Vehicle. Any such costs must be paid in full prior to completion of the exchange and delivery of the Replacement Vehicle; and
 - 1.7. This 30-day vehicle exchange option is in addition to the Customer's statutory rights.
 - 1.8. It is specifically confirmed that this exchange policy does not constitute a cancellation of the original agreement, but merely an exchange / substitution of the Vehicle with a Replacement Vehicle.
 2. The exchange policy is only available to a customer once. As such a Replacement Vehicle cannot be exchanged in terms hereof.
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